

ABSOL RAIL

Quality Policy



KOD:	ABR-ALL-ALL-PLCY-001
REVISION:	000
STATUS:	DRAFT <input type="checkbox"/> ISSUED <input checked="" type="checkbox"/>
DATUM	2023-11-15

1. QUALITY POLICY

1.1. Introduction

ABSOL RAIL is committed to provide high-quality Maintenance, Design, installation, and T&C testing and commissioning services for railway signalling systems. Our policy is to meet or exceed customer expectations by providing reliable, efficient, and safe services while continuously improving our processes, and services.

1.2. Policy Statement

ABSOL RAIL achieve our quality policy through the following objectives:

1.3. Customer Satisfaction

We provide high-quality, reliable, and safe services to our customers by using qualified personnel, tools, and equipment. We communicate with our customers to ensure that we understand their requirements and expectations and strive to exceed them.

1.4. Compliance

We comply with all applicable regulatory requirements, industry standards, and customer specifications. We continuously monitor and improve our processes to ensure compliance with regulatory requirements. We will ensure that all employees are aware of their legal and regulatory responsibilities, and that we maintain the necessary certifications and accreditations to demonstrate our commitment to quality.

1.5. Continuous Improvement

We continuously improve our processes, and services through the implementation of a quality management system that promotes continuous improvement, employee engagement, and customer feedback. We identify opportunities for improvement through regular performance monitoring, internal audits, and customer feedback.

1.6. Employee Training

We train and educate our employees to ensure that they have the skills and knowledge necessary to perform their duties in a safe and efficient manner. We provide ongoing training and development opportunities to support employee growth and engagement.

1.7. Employee Engagement

We are committed for engaging and empowering our employees through training, development, and recognition. We encourage open communication, teamwork, and a culture of continuous learning and improvement.

1.8. Safety

We are committed for maintaining a safe working environment for all employees, contractors, and visitors. We strive to identify and mitigate potential safety hazards through regular risk assessments, training, and communication. We are committed to complying with all applicable safety regulations and standards.

1.9. Supplier Management

We ensure that our suppliers and subcontractors meet our quality standards and share our commitment to meet customer satisfaction. We continuously evaluate supplier performance and work with our suppliers to improve their processes, products, and services.

1.10. Performance Monitoring

We continuously monitor and measure our performance using key performance indicators, customer feedback, and internal audits to identify opportunities for improvement. We set measurable objectives and targets to drive continuous improvement and monitor progress against the objectives.

Our quality policy is communicated to all employees and stakeholders and is available to the public. It will be reviewed annually and updated as needed to ensure its continued suitability, adequacy, and effectiveness.



[Kishore Avirineni]

VD